

# Event Requirement Questionnaire

2023

*the arts  
live here*

FirstOntario PERFORMING ARTS CENTRE

Thank you for your interest in renting the **FirstOntario Performing Arts Centre**: a 95,000 square foot cultural complex comprised of four state-of-the-art performance venues: **Partridge Hall, Recital Hall, Robertson Theatre** and the yet to be named **Film House**.

The state of the art Diamond + Schmitt designed facility located in the heart of downtown St. Catharines, is a convenient and spectacular site to host a wide range of functions including performances, corporate and community events, conferences and galas.

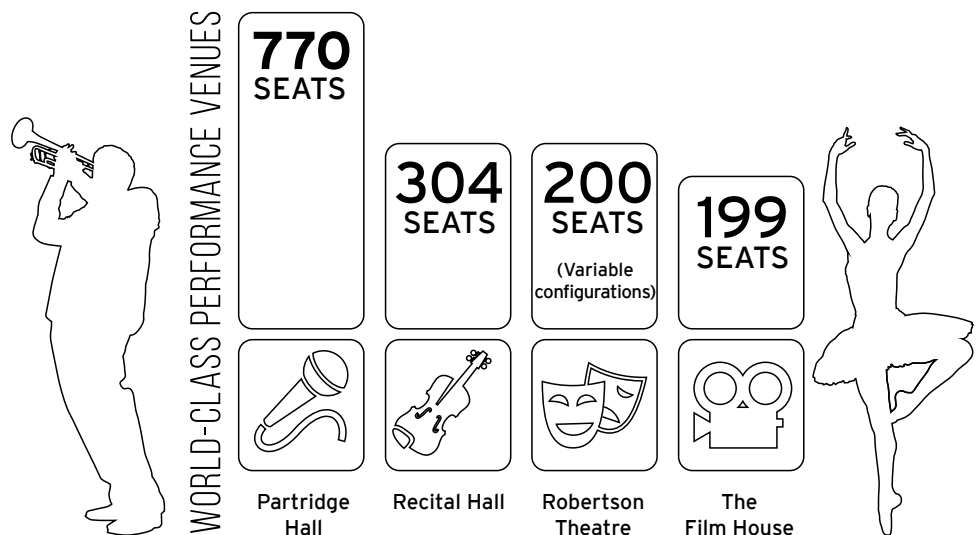
The stage is set for you in the heart of Niagara.

In order to assist you in planning your event we kindly ask that you submit to us with as much detail as possible, answers to the questions within this form.

If you need any assistance in filling out this form please contact Kathleen Ross, Director of Operations at 905-688-5601 x3605 or [kross@FirstOntarioPAC.ca](mailto:kross@FirstOntarioPAC.ca)

By providing the details to the questions below, the PAC can better advise you of the resources and personnel that we can offer based on the type of event that you are planning. As we often receive multiple requests for the same dates, there is a process to go through before final booking confirmation can be given. (Provisions of this document does not constitute a booking).

Once this information is submitted to our administration office, an assessment period will take place. This process normally takes around two weeks or less, dependent on the number of rental inquiries received for the date(s) in questions. This will also be the period when a cost estimation can be put together to give you a sense of what is included in the rental versus any additional costs that may be applicable, based on the information that you provide.



# CONTRACTING INFORMATION

1. Name/Organization

2. Date(s) Requesting

3. What is the name of your event?

4. Contact Information (name that will appear on the contract for signature & settlement)

Name:

Phone:

Mobile:

Email:

Mailing Address:

Organization Website:

Social Media Platforms:

5. If your organization is Registered Charitable or Business, please provide registration number.

6. Is your event public or private?

FACILITY/FACILITIES NEEDED

Partridge Hall

Recital Hall

Robertson Theatre

Film House

Other (lobby, raceway, etc.)

7. What is your expected audience attendance size?

8. Please outline how you will promote your event and describe your past audience attendances?

# TICKETING AND WEBSITE LISTINGS

Presenter Line (e.g./ Chorus Niagara presents) **40 CHARACTERS MAX:**

Performance/Event/Artist Name or Title (e.g./ Jesse Cook: One World!) **35 CHARACTERS MAX:**

Additional Info on Ticket Only (e.g./ Pre-Show discussion at 6 p.m.) **45 CHARACTERS MAX:**

Abstract Listing Description (1 or 2 sentences that briefly describes the event. Short and sweet!)

Event Page Description (Can be the same as above. Or you can have alternate or additional text. No character or word maximums. But short and sweet is still your best tactic.)

Performance Date(s)/Time(s):

Projected run time or show length:

Requested on-sale date(s):

**SEATING:**    General Admission    Reserved                    **PRICE SCALE:**    One price    Multiple prices

| <b>PRICE TYPE</b><br>(Regular/Adult/Senior/etc) | <b>Your Base Ticket Price</b><br>(Fees will be applied on top<br>of base price) | <b>Notes</b><br>(ticket limits, etc.) |
|---|---|---------------------------------------|
|   | —   | —                                     |
|   | —   | —                                     |
|   | —   | —                                     |
|   | —   | —                                     |
|   | —   | —                                     |

If multiple prices, please print the venue seat map from [www.firstontariopac.ca/Online/Article/seatmaps](http://www.firstontariopac.ca/Online/Article/seatmaps) and highlight the price scales. Holds: (Please also indicate specific seat holds or quantity of tickets to be held from public sale)

# TICKETING AND WEBSITE LISTINGS

## continued...

1. All tickets are subject to the \$3.00 Cultural Capital Investment Fund (CCIF). This fee will be added to your base ticket price.
2. Tickets purchased on-line, in-person and by phone will be subject to a \$2.60 handling fee.
3. HST will apply to the total of the ticket price and fees. If your organization is tax exempt, please provide the appropriate forms.
4. Due to fire regulations patrons of ALL ages must have a ticket to enter the theatre.
5. Please supply your event image at two sizes for the website. One at 300px wide x 250px tall (96 dpi jpeg) and one at 600px wide x 500px tall (96 dpi jpeg). If you are presenting more than three events per season, provide a general presenter/organizational image at the same specs as well.
6. **All web graphics should be image and/or logo based only.** Please avoid any additional text, especially in the lower two-thirds of the image.

# SCHEDULING INFORMATION

FirstOntario Performing Arts Centre operates within the jurisdiction of the International Alliance of Theatrical Stage Employees & Moving Picture Technicians, Artists and Allied Crafts (IATSE).

If you have a confirmed production schedule for your event please provide a copy.  
If you do not, please provide answers to the following:

1. What time would you like to access the building?

2. What times will you be doing technical work not inclusive of performance?

3. What time do your performances begin?

4. What time does your performance end?

5. What time will you be leaving the building?

6. Do you anticipate having an intermission? YES NO

a) If so, what time?

7. Will you require the piano? YES NO

8. When would you like to schedule the piano tuning?

9. Do you require more than one tuning? If so, what time/date is preferred?

10. PLEASE NOTE: Because this is an IATSE (union) house, we must supply all Stage Crew and operators (SCCIP excepted)

YES NO Number:

YES NO Number:

YES NO Number:

YES NO Number:

# TECHNICAL INFORMATION

Please click the links below to view all the production elements that PAC room rentals include:  
**Partridge Hall**                      **Recital Hall**                      **Robertson Theatre**                      **Film House**

Do you have a specific technical rider that we can review to ensure that there is no equipment required that exceeds the basic room rental fee? Upon review, we can advise if there are any additional costs. (For example: specific lighting requirements, video projection, follow spot or a large-scale set up for a band?)

All rentals are inclusive of one Production Supervisor. After reviewing your technical needs we will provide an estimate for any additional labour required.

Who will be the Production Manager for your event?

Please provide their phone:                      mobile:                      email:

Do they have experience with technical planning and production facilitation?                      YES                      NO

## BACKLINE AND INSTRUMENTS

Our venue has an inventory of backline instruments that are available for rent. If you require backline, please provide a manifest and we can provide a quotation. The PAC also has a Steinway 'D' Concert Grand Piano available for rent in Partridge Hall and Recital Hall.

## AV and CONFERENCE SERVICE

Our facility is equipped with all required AV support for meeting spaces. We can also provide tables, chairs and linens as required. Please advise if you require any AV support, furniture or linens. We can provide you with a projected cost based on your event needs.

## Describe your stage set up:

(if you have a stage diagram, attach it to an email with this completed form)

## Will you want to audio or video record your performance(s)?

Audio Record      yes      no                      Video Record      yes      no

**SOCAN ACCOUNT #:**                      *(required if using music during your event)*

## NOTICE TO MUSIC USERS:

**SOCIETY OF COMPOSERS, AUTHORS AND MUSIC PUBLISHERS OF CANADA (SOCAN)**

• LESSEE is responsible for all music license fees which shall be paid to *SOCAN (Society of Composers, Authors and Music Publishers of Canada)* in accordance with the terms of the tariffs filed with the Copyright Board.

• SOCAN will authorize the music user to publicly perform works from the world repertoire of copyright music.

• For further information on SOCAN and how it affects your organization, please contact Pat Gill, Licensing Department, Voice: 1-866-944-6223 Fax: 514-221-4442 E:gillp@socan.ca

# FRONT OF HOUSE

**STAFFING:** For reasons of health and safety, the FirstOntario PAC requires Front of House Staff for all events. This staff is supplied by the PAC. While in the Theatre, the Front of House Lead will supervise all event activities.

**PROGRAMMES:** The PAC season brochure is published by PAC's marketing department and distributed on-site by ushers to patrons at every performance. The brochure lists a schedule of upcoming PAC and confirmed rental performances. This is supplementary to any materials that the rental group wishes to distribute at their performances as arranged with the Operations and/or Client Services teams. Your programmes need to be delivered on the day of the performance. If your event is on a weekend, please have them delivered no later than Friday at 4 p.m. If a client wishes to distribute a program or promotional material at PAC performances, it can be included with our brochure for a fee. This can be facilitated through the marketing team.

Will you be providing programmes for your event?            YES        NO

**MERCHANDISE SALES:** If you are planning to sell anything in the lobby, the PAC will receive a Vendors Fee of 20%. This will be payable to the Front of House Lead at the end of the event. Please note that no food or beverages are to be sold by the clients. There will be an additional charge if selling assistance is required. All merchandise is to be ready to be counted in with PAC staff member at least 1.5 hours prior to curtain time. A final count will also be done at the end of the performance to validate sales.

Do you require a PAC team member to help sell merchandise?    YES        NO

Do you need tables and/or chairs for merchandise sales?        YES        NO

# of TABLES:    # of CHAIRS:

Will the artist be signing autographs post-show?            YES        NO

Do you require tables and chairs for the signing?            YES        NO

# of TABLES:    # of CHAIRS:

**BEVERAGE, FOOD AND RECEPTION SERVICES:** For all events, the bar and concession services will be operated by the FirstOntario Performing Arts Centre. The PAC liquor license is provided by the Liquor License Board of Ontario. Alcoholic beverages can only be purchased and served at the PAC under this license. The PAC can provide catering required for most events. Any artist riders must be facilitated by the PAC. Please advise if you anticipate needing any catering for your event.

Are you planning a reception before or after your event?    YES        NO

If so, at what time?

SPECIAL NEEDS:



# MARKETING AND PROMOTION

To assist with making all events at the PAC successful, we plan to be inclusive in all event listings where space permits. This includes on our website, social channels, display boards, etc.

In addition to listing your event, we also offer other means of marketing to our patrons and throughout the Niagara region.

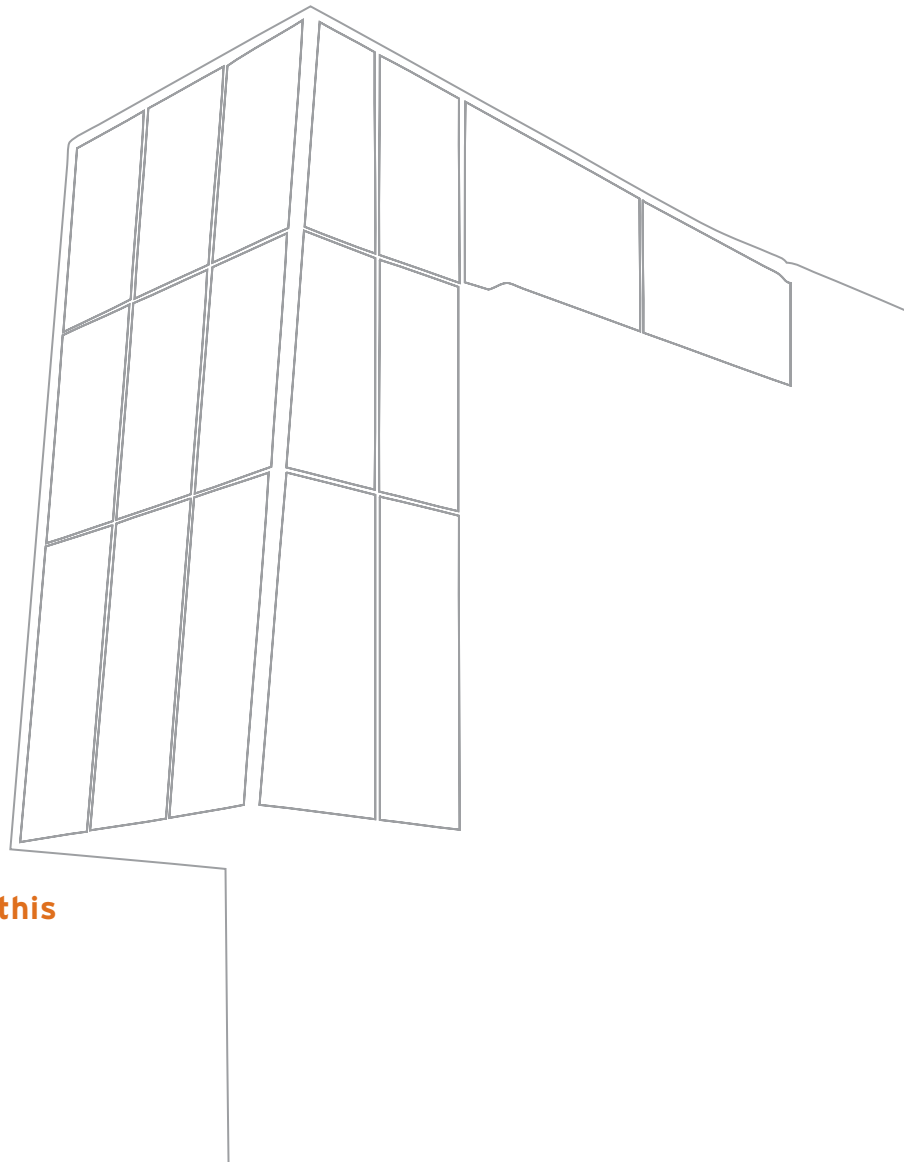
Paid marketing services are available to promote your event. Please inquire about any digital marketing solutions and publication opportunities by contacting our Marketing & Communications Manager Helen Lefler at [hlefler@firstontariopac.ca](mailto:hlefler@firstontariopac.ca) or telephone 905-688-5601 x3608.

## MARKETING SERVICES AVAILABLE:

- E-blast campaigns & banners
- On-site digital signage
- Targeted digital marketing ads

Would you like to be sent rates and schedules for these marketing options?

YES      NO



**If you need any assistance in filling out this form please contact**

Kathleen Ross, Director of Operations  
905-688-5601 x3605  
[kross@firstontariopac.ca](mailto:kross@firstontariopac.ca)