# **EVENT REQUIREMENT**

QUESTIONNAIRE 2017/18



Thank you for your interest in renting the FirstOntario Performing Arts Centre: a 95,000 square foot cultural complex comprised of four state-of-the-art performance venues: Partridge Hall, Cairns Recital Hall, Robertson Theatre and the yet to be named Film House.

The state of the art Diamond + Schmitt designed facility located in the heart of downtown St. Catharines, is a convenient and spectacular site to host a wide range of functions including performances, corporate and community events, conferences and galas.

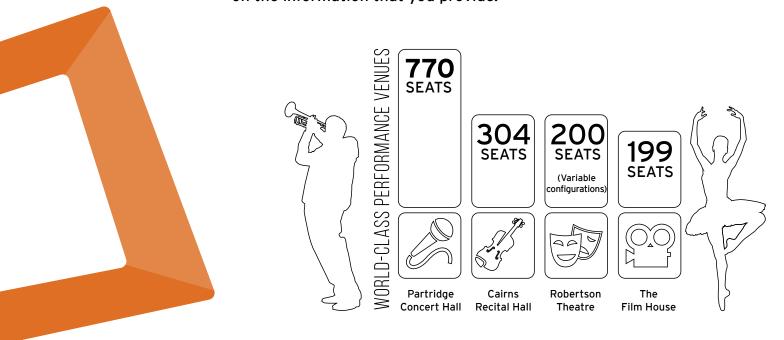
The stage is set for you in the heart of Niagara.

In order to assist you in planning your event we kindly ask that you submit to us with as much detail as possible, answers to the questions within this form.

If you need any assistance in filling out this form please contact Linda Hilko, Rental Contract Supervisor at 905-688-5601 x3607 or Ihilko@stcatharines.ca.

By providing the details to the questions below, the PAC can better advise you of the resources and personnel that we can offer based on the type of event that you are planning. As we often receive multiple requests for the same dates, there is a process to go through before final booking confirmation can be given. (Provisions of this document does not constitute a booking).

Once this information is submitted to our administration office, an assessment period will take place. This process normally takes around two weeks or less, dependent on the number of rental inquiries received for the date(s) in questions. This will also be the period when a cost estimation can be put together to give you a sense of what is included in the rental versus any additional costs that may be applicable, based on the information that you provide.



## FORM INSTRUCTIONS FOR DIFFERENT BROWSERS

#### INTERNET EXPLORER

Ensure that the Adobe PDF Reader extension is enabled:

- 1) From the menu, choose Tools -> Manage Add-ons
- 2) Under Add-on Types, select Toolbars and Extensions
- 3) Ensure that Adobe PDF Reader is "enabled"

**NOTE:** The SUBMIT button may not work for some users. The PDF may be saved by clicking FILE -> SAVE AS and sent seperately.

#### **FIREFOX**

Firefox comes with a PDF "Preview in Firefox" setting that needs to be changed to:

- "Use Adobe Acrobat (in Firefox)" for the form to work properly:
- 1) From the menu, choose Tools ->Add-ons
- 2) Ensure Adobe PDF Plug-in is "always activated"
- 3) From the menu, choose Tools ->Options
- 4) Under Applications, ensure that where Content Type = Portable Document Format (PDF), the associated Action is "Use Adobe Acrobat (in Firefox)"

#### **CHROME**

Chrome has its own PDF viewer but it does not work well with the interactive form and must be disabled:

- 1) In the Chrome browser bar, enter the text: chrome://plugins
- 2) Find the Chrome PDF viewer and the Adobe Reader plug-in
- 3) Ensure that the Chrome viewer is disabled and that Adobe Reader is enabled

### MAC USERS

1) If you have filled out a PDF form in Preview, choose Print from the File menu and then use the dialog box's PDF option to save it to a PDF

Do not select Export As to save the PDF (Completed text fields will appear invisible)





# **CONTRACTING INFORMATION**

CONTRACTING INFORMATION
1. Name/Organization
2. Date(s) Requesting
3. What is the name of your event?
4. Contact Information Name:
Phone:
Mobile:
Email:
Mailing Address:
Organization Website:
Social Media Platforms:
5. If your organization is Registered Charitable or Business, please provide registration number.
6. Is your event public or private?
FACILITY/FACILITIES NEEDED Partridge Concert Hall Cairns Recital Hall Robertson Theatre Film House Other (lobby, raceway, etc.)
7. What is your expected audience attendance size?
8. Please outline how you will promote your event and describe your past audience attendances?

## TICKETING AND WEBSITE LISTINGS

Presenter Line (e.g./ Chorus Niagara presents) 40 CHARACTERS MAX:

Performance/Event/Artist Name	or Title (e.g./ Jesse Cook: One W	orld!) 35 CHARACTERS MAX:
Additional Info on Ticket Only (e.	g./ Pre-Show discussion at 6 p.m	.) 45 CHARACTERS MAX:
Abstract Listing Description (1 or	<sup>2</sup> 2 sentences that briefly describ	es the event. Short and sweet!)
Event Page Description (Can be t No character or word maximums	-	
Performance Date(s)/Time(s):		
Projected run time or show lengt	:h:	
Requested on-sale date(s):		
<b>SEATING:</b> General Admission If multiple prices, please print the venue seat Holds: (Please also indicate specific seat ho		cle/seatmaps and highlight the price scales.
PRICE TYPE (Regular/Adult/Senior/etc)	Price (including only C.I.F.)**	Notes (ticket limits, etc.)
-		-
_		_
_		_
_	-	_

<sup>\*\*</sup> All tickets are subject to the \$2.50 Capital Improvement Fund (CIF). Tickets purchased online will be subject to a \$1.00 handling fee and in-person/phone to a \$2.00 handling fee.

<sup>\*\*</sup> HST will apply to the total of the ticket price and fees. If your organization is tax exempt, please provide the appropriate forms.

<sup>\*\*</sup> Due to fire regulations patrons of ALL ages must have a ticket to enter the theatre.

<sup>\*\*</sup>Please supply your event image at two sizes for the website. One at 300px wide x 250px tall (96 dpi jpeg) and one at 600px wide x 500px tall (96 dpi jpeg). If you are presenting more than three events per season, please also provide a general presenter/organizational image at the same specs as well. Please note that all web graphics should be image and/or logo based only. Please avoid any additional text, especially in the lower two-thirds of the image.

## MARKETING AND PROMOTION

To assist with making all events at the PAC successful, we plan to be inclusive in all event listings where space permits. This includes on our website, social channels, display boards, magazines, etc.

In addition to a basic listing where applicable, we can also offer other means of marketing your event to our existing demographic of patrons and throughout the Niagara Region.

#### **CENTRE STAGE MAGAZINES:**

Advertising is available in our signature promotional piece, Centre Stage magazine. This full colour glossy quarterly magazine is placed directly into the hands of patrons at every HOT TICKET event.

Copies are also available at our box office, at partnering businesses downtown, in City run buildings and arenas, around Brock University campus, in partnering hotels, tourism info centres, and malls.

In addition, a minimum of 25,000 copies per edition are also delivered directly to targeted homes!

Full colour magazine ads range from just \$200 to \$2000.

Would you like to be sent rates and schedules for Centre Stage Magazine?

YES

NO

#### OTHER MARKETING SERVICES AVAILABLE:

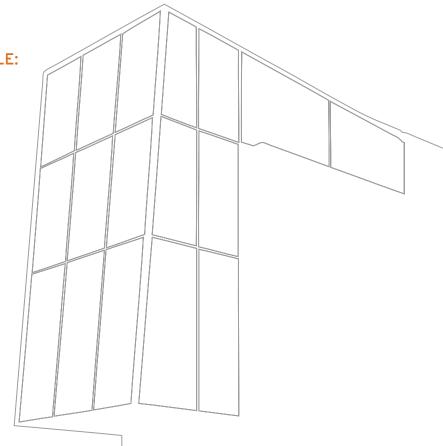
Flyer Insertion in Centre Stage magazine From \$50 per show

Print at Home Ticket ads From \$50 per month

Digital Marketing to our database From \$250 per e-blast

Would you like to be sent rates and schedules for these marketing options?

YES NO



**CLICK HERE TO VIEW RATES & DATES** 

# SCHEDULING INFORMATION

FirstOntario Performing Arts Centre operates within the jurisdiction of the International Alliance of Theatrical Stage Employees & Moving Picture Technicians, Artists and Allied Crafts (IATSE).

If you have a confirmed production schedule for your event please provide a copy. If you do not

please provide answers to the following:	vent please	e providi	a copy. II you u	5 110
1. What time would you like to access the building?				
2. What times will you be doing technical work not inclusive of performance?				
3. What time do your performances begin?				
4. What time does your performance end?				
5. What time will you be leaving the building?				
6. Do you anticipate having an intermission?		NO		
a) If so, what time?				
7. Will you require the piano?	YES	NO		
8. When would you like to schedule the piano tuning?				
9. Do you require more than one tuning? If so, what time/date is preferred?				
10. PLEASE NOTE: Because this is an IATSE (union) ho operators (SCCIP excepted)	use, we mu	ıst suppl	y all Stage Crew	and
a) Do you require a Sound Technician/Operator?	YES	NO	Number:	
b) Do you require a Lighting TechnicianOperator?	YES	NO	Number:	
c) Do you require Stage Technicians?	YES	NO	Number:	

## TECHNICAL INFORMATION

Please click the below links to view all the production elements that PAC room rentals include:

Partridge Concert Hall

Cairns Recital Hall

Robertson Theatre

Film House

Do you have a specific technical rider that we can review to ensure that there is no equipment required that exceeds the basic room rental fee? Upon review, we can advise if there are any additional costs. (For example: specific lighting requirements, video projection, follow spot or a large-scale set up for a band?)

All rentals are inclusive of one Technical Supervisor. After reviewing your technical needs we will provide an estimate for any additional labour required.

Who will be the Production Manager for your event?

Please provide their phone:

mobile:

email:

Do they have experience with technical planning and production facilitation?

YES

NO

#### **BACKLINE AND INSTRUMENTS**

Our venue has an inventory of backline instruments that are available for rent. If you require backline, please provide a manifest and we can provide a quotation. The PAC also has a Steinway 'D' Concert Grand Piano available for rent in Partridge Concert Hall and Cairns Recital Hall.

#### AV and CONFERENCE SERVICE

Our facility is equipped with all required AV support for meeting spaces. We can also provide tables, chairs and linens as required. Please advise if you require any AV support, furniture or linens. We can provide you with a projected cost based on your event needs.

#### Describe your stage set up:

(if you have a stage diagram, attach it to an email with this form)

#### **SOCAN ACCOUNT #:**

(required if using music during your event)

#### NOTICE TO MUSIC USERS:

SOCIETY OF COMPOSERS, AUTHORS AND MUSIC PUBLISHERS OF CANADA (SOCAN)

- LESSEE is responsible for all music license fees which shall be paid to SOCAN (Society of Composers, Authors and Music Publishers of Canada) in accordance with the terms of the tariffs filed with the Copyright Board.
- SOCAN will authorize the music user to publicly perform works from the world repertoire of copyright music.
- For further information on SOCAN and how it affects your organization, please contact Pat Gill, Licensing Department, Voice: 1-866-944-6223 Fax: 514-221-4442 E:gillp@socan.ca

## FRONT OF HOUSE

STAFFING: For reasons of health and safety, the FirstOnario PAC requires Front of House Staff for all events. This staff is supplied by the PAC. While in the Theatre, the Front of House Lead will supervise all event activities.

PROGRAMMES: Centrestage magazine is published by PAC's marketing department and distributed on-site by ushers to patrons at every performance. The magazine lists a schedule of upcoming HOT TICKET and confirmed rental performances. This is supplementary to any materials that the rental group wishes to distribute at their performances as arranged with the Operations and/or Client Services teams. Programmes need to be delivered on the day of the performance. If your event is on a weekend, please have programmes delivered no later than Friday at 4 p.m. If a client wishes to distribute a program or promotional material at HOT TICKET performances, it can be included with Centrestage magazine for a fee. This can be facilitated through the marketing team.

Will you be providing programmes for your event: YES NO

MERCHANDISE SALES: If you are planning to sell anything in the lobby, the PAC will receive a Vendors Fee of 20%. This will be payable to the Front of House Lead at the end of the event. Please note that no food or beverages are to be sold by the clients. There will be an additional charge if selling assistance is required. All merchandise is to be ready to be counted in with PAC staff member at least 1.5 hours prior to curtain time. A final count will also be done at the end of the performance to validate sales.

Do you require a PAC team member to help sell merchandise? YES NO

Do you need tables and/or chairs for merchandise sales? YES NO

# of TABLES: # of CHAIRS:

Will the artist be signing autographs post-show? YES NO

Do you require tables and chairs for the signing? YES NO

# of TABLES: # of CHAIRS:

BEVERAGE, FOOD AND RECEPTION SERVICES: For all events, the bar and concession services will be operated by the FirstOntario Performing Arts Centre. The PAC liquor license is provided by the Liquor License Board of Ontario. Alcoholic beverages can only be purchased and served at the PAC under this license. The PAC can provide full scale catering as required for any event. Any artist riders must be facilitated by the PAC. Please advise if you anticipate needing any catering for your event.

Are you planning a reception before or after your event? YES NO

If so, at what time?

SPECIAL NEEDS: